



## **General Terms and Conditions GTC**

1. Consulting and product services: Consulting services and presentations or seminars on Chaava.Com's natural Water Frequency Supplements products are provided in person, by phone, online, or via email. This information, as well as the natural Water Frequency sprays and supplements, are not medical advice or products and do not replace medical treatment or therapy. Despite the greatest care, no guarantee can be given for the accuracy and completeness of this information. Likewise, no guarantee is given for physical or psychological (consequential) health damage.

2. **Confidentiality**

I am bound by confidentiality. This obligation to maintain confidentiality continues even after the conclusion of health consultations, lectures, and seminars.

3. **Payment terms**

The products can be ordered via the website in the online shop against credit card payment.

4. **Presentations and workshops (webinars & seminars)**

The lectures and workshops are generally free of charge. If fees are agreed upon for organizational reasons, they must be paid in advance. Participants assume full responsibility and liability for themselves for the duration of the workshop. Cancellations made 7 days before the course or in the event of no-shows will be charged the full course fee. In the event of illness of the lecturer/instructor, severe weather, force majeure, or other serious reasons, the workshop or scheduled appointments will be canceled without consequences for both parties. Any fees already paid will be refunded in this case.

## **5. Liability**

Liability for any possible negative consequences (including direct or indirect consequential damages) arising from the consulting and product services mentioned under 1. is excluded in all cases. Liability for any type of damage, including consequential damages, resulting from the use of this information is excluded.

## **6. Final provisions**

Amendments and additions to this contract must be made in writing to be effective. Oral side agreements are not valid.

## **7. Severability clause**

Should any of these provisions be invalid, the validity of the remaining provisions shall remain unaffected. The invalid clause shall be replaced by a provision that most closely approximates the invalid provision economically and legally.